

Jahnavi Prasad

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Motivated graduate with experience in a fast-paced hyper-growth environment skilled in Applied Computer Science seeking a Co-Op position at your esteemed organization to bring and enhance my skills with a dynamic team that values innovation.

EDUCATION

Dalhousie University

Master of Applied Computer Science

Halifax, Canada

Sep 2023 - Expected Dec 2024

Relevant Courses: Advanced Topics in Software Development, Adv Topics in Cloud Computing, Adv Topics in Web Development, Adv Topics in Network Security, Data Management Warehousing and Analytics, Serverless Data Processing, Intro to Blockchains, Communicating CS Ideas, Tech Innovation.

Lovely Professional University

Bachelor of Technology, Computer Science and Engineering (Honors.)

Jalandhar, India

Aug 2018 - Jul 2022

PROFESSIONAL EXPERIENCE

WATI

Solutions Consultant

Hong Kong (Remote)

Oct 2022 - Apr 2024

- Developed SaaS integrations between WATI product and customer environments using REST APIs
- Led and scaled the Solutions Team from 1 to 5 members in a fast-paced hyper-growth startup environment, boosting client solutioning and integration capabilities by 400% within 12 months.
- Onboarded 350+ small-to-medium businesses (SMBs) on WATI product, driving the adoption of AI-powered conversational bots.
- Served as primary liaison for the sales team, addressing all information security inquiries from prospects contributing to \$700,000 in closed deals.

Key Skills: Workflow Automation, REST APIs, Data Integration, Infosec, Consulting, Conversational AI

Whatfix

Solutions Engineer

Bangalore, India

Jan 2022 - Sep 2022

Solutions Engineer Intern

Apr 2021 - Dec 2021

- Gathered requirements from enterprise customers and built custom solutions using Javascript and REST APIs to drive digital adoption.
- Led a cross-functional team to collect, clean, and analyze user activity to identify product gaps.
- Contributed to key Whatfix Analytics features released in Q2 & Q3 2022.
- Subject matter expert in integrating Whatfix products with enterprise Business Intelligence tools.

Key Skills: Data Analysis, Integrations, JIRA, Postman, Customer communication, Problem-solving.

Key Achievements: 2 Spot Awards and 25+ appreciations. Rescued 7 critical accounts from churn.

PROJECTS

ResumeLab.tech

Winter 2024

A web application that allows users to build and improve resumes using AI-powered suggestions. Solo project developed as part of the Advanced Topics in Cloud Computing course in the Winter 2024 term.

Built using HTML, CSS, JS, AWS Lambda, Step functions, AWS SNS, and AWS API Gateway

Hosted on GitHub Pages. Powered by: Open AI's gpt-3.5-turbo LLM model.

Accessible at: <https://resumelab.tech>

Portfolio Websites

Fall 2023

A personal website to showcase my work, interests, and accomplishments. Built using HTML, CSS, and JS. Hosted through GitHub Pages. Accessible at www.jahnaviprasad.com. A terminal-themed version can be accessed at jaypii.me

Car Prediction for Road Trip

Fall 2021

Web App that predicts the most suitable car for a trip based on user inputs like the trip distance, gas prices, and budget. Created to showcase my understanding of Exploratory Data Analysis. Built using R Language, RStudio, and shinyapps. Can be accessed at jahnaviprasad.shinyapps.io/Car-for-road-trip

Sorting Visualizer

Winter 2024

A website to visualize how each of the following Bubble, Selection, Insertion, Merge, Quick, and Heap sorting algorithms work. Built using HTML, CSS, and JS. Hosted on GitHub pages. Accessible at: jahnavi-prasad.github.io/SortingVisualizer

Culture Connect

Winter 2024

A Figma design for a web application intended to help people assimilate into new cultures. Designed as part of the Technology Innovation course in the Winter 2024 term. Access at: <https://figmashort.link/GkcARe>

CERTIFICATIONS

- Microsoft Certified: Azure Fundamentals, Data Fundamentals, AI Fundamentals, Security Compliance and Identity Fundamentals - www.credly.com/users/jahnaviprasad
- IBM Data Science Professional Certificate - [Link](#)
- IBM Advanced Data Science Specialization - [Link](#)
- Deep Learning Specialization by DeepLearning.AI - [Link](#)
- Blockchain Specialization by the University at Buffalo, The State University of New York - [Link](#)
- Google IT Support Professional Certificate - [Link](#)

ACHIEVEMENTS/AWARDS

- Written and Published a book (Ancient War Drama) titled [Gaul, Walls, and Alesia](#) Fall 2021
- Trained 4000+ students across 107 countries with my [Python courses on Udemy](#) Winter 2024

TECHNICAL PROFICIENCIES

Programming Languages: JavaScript, Python, R Language, C/C++, Bash, and Java

Frontend: HTML, CSS, React

Data Capture: REST APIs, Webhooks

Data Query: SQL, NoSQL

Data Storage: Snowflake, AWS S3, AWS Redshift

Data Analysis: PowerBI, Looker, Tableau, Google Analytics

Cloud Platforms: AWS, Azure, and GCP

Other Tools: Github, JIRA, Confluence, Postman, MS Office Suite, Figma, Zapier, Zendesk, and Zoho Suite

Soft Skills: Communication, Problem-solving, Team Management, Customer Communication, Consulting.